



Student Mailroom

Users Guide

July 24, 2025

Oberlin College
Student Mailroom
Wilder Hall (lower level)
135 West Lorain Street
Oberlin, Ohio 44074-1081
440-775-8115

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Student Mail Room

Overview/Location

The Student Mail Room is located on the west end of the lower level of Wilder Hall. The Mail Room is staffed with 2 full-time Oberlin College employees and supplemented with approximately 9-10 student employees during the school year. Services provided the students besides distribution of US Mail, include distribution of campus mail, UPS/Fedex, and Amazon packages.

Hours of Operation

Hours of Operation vary according to the time of year and whether students are present on campus. The current hours of operation are always posted on the mail room window and door. In general, the mail room maintains the following hours during the regular school year:

Monday through Friday

8:00AM to 4:30PM

Saturday

9:00AM to 12:00 (Noon)

The student mail room may deviate from the above hours due to school closings, holidays, or staff availability. Any modified hours will be posted outside the mail room when a deviation from normal hours is necessary.

If you have any questions or need additional information regarding mail room policies or procedures, please feel free to contact the Student Mail Room at (440) 775-8115.

Mail

Picking up Mail/Packages

When the daily US Mail arrives, it is sorted by the mail room staff and placed in the lockers located outside the student mail room. Correspondence that fits in the lockers may be picked up from the mailboxes anytime the lower level of Wilder is open. Students will have 4 days to pick up items before they are returned to the sender. This will be extended in August, and packages will be held until 4 days after the start of the semester. It will also be extended during fall/spring breaks and winter term.

Receipt of packages from the US Post Office, UPS, Fedex, etc. are scanned into the mail room software and an email is sent to the student's Oberlin email address. To claim a package at the mailroom window, present a suitable form of identification (i.e., driver's license or student ID) and sign electronically on the device provided.

Mail and packages must be picked up by the addressee ONLY. The mail room does not allow students to pick up packages that are not addressed to them.

Change of Address/Mail Forwarding

At the end of the school year, any mail or package that is not picked up will be returned to the sender after commencement unless the student is approved by Residential Education to live on campus during the summer. Students who are living off campus must make other arrangements.

If the student is graduating, they will have to contact each person/company that sends them mail and change their address. The post office will not accept a change of address form for the mail room, as it considers it a place of business.

Please review the following mail room regulation excerpts from the current edition of "Student Regulations, Policies and Procedures." Below is an excerpt from the regulations as of the time of printing this manual:

Students should receive mail at the college ONLY during the academic semester or year of attendance. It is the student's responsibility to notify each correspondent of the complete change of address at the end of the academic semester or year of attendance, or if leaving during the year or semester (i.e. withdrawn, enrolled off- campus, leave of absence).

When changing an address to Oberlin College at the beginning of an academic semester or year, all correspondents should be given a student's complete college mailing address, including the nine-digit zip code, as discussed above (*found in the Student Regulations, Policies and Procedures*) in the section "Addressing Mail to Oberlin College Students"

(NOTE: Student's legal name should be the same as recorded with the registrar. NO nicknames.) Students should notify newspapers and magazines SIX WEEKS in advance of a change in address to ensure continuous delivery. Banks and department stores should be notified ONE MONTH in advance, and family and friends should be notified TWO WEEKS in advance.

Addressing Mail to Oberlin College Students

Mail/shipments should be addressed to a student using their complete Oberlin College address in the following format:

NAME
OBIE ID (this is the first part of the Oberlin email before the @ symbol)
135 W LORAIN STREET
OBERLIN, OHIO 44074-1081

(Note: To permit matching the mail to the student, all mail delivered to the mail room must display the student's first and last name as registered in the Registrar's Office (no nicknames) and the proper Obie ID.

Student Mailings (Campus)

The mail room can no longer accommodate large mailings for students due to the space available in the lockers. We recommend that if departments need to send information to students, please email them. If you have a smaller mailing, please contact Kris Weber to discuss it.